

PATIENT POLICY AGREEMENT

Lam Dental Care

6 Weardale Terrace, Chester-le-street, DH3 3PQ

0191 388 8381

lamdentalcarepm@gmail.com

<https://www.lamdentalcare.com/>

PATIENT AGREEMENT FORM

Dear Patient,

Welcome to Lam Dental Care We are committed to providing you with the highest quality dental care in a professional and comfortable environment. To ensure a smooth experience for all our patients, we kindly ask you to read and agree to the following policies and procedures.

PATIENT POLICY AGREEMENT

1. Appointments & Cancellations

- Please arrive on time for your scheduled appointment. If you are more than 10 minutes late, we may need to reschedule your visit.
- We require at least 48 hours' notice for any appointment cancellations or rescheduling. Late cancellations or missed appointments may incur a fee.

2. Payment Policy

- Payment is due at the time of service unless other arrangements have been made.
- We accept cash, bank transfer and most credit and debit cards.

3. Treatment & Consent

- Our team will explain all recommended treatments, and we encourage you to ask questions. By signing this form, you acknowledge that you have the right to accept or decline any proposed treatment.

PATIENT POLICY AGREEMENT

4. Privacy & Confidentiality

- We are committed to protecting your personal and medical information in accordance with data protection laws. Your details will only be used for the purpose of providing dental care and will not be shared without your consent.

5. Behavior & Respect

- We strive to maintain a respectful and professional environment. Abusive or inappropriate behavior towards staff or other patients will not be tolerated and may result in termination of treatment services.

For our full list and complete documentation of policies, please visit our website at <https://www.lamdentalcare.com/policies>.

PATIENT POLICY AGREEMENT

To confirm that you have read, understood and agree to abide by our terms (including all those outlined in all of our policies) while receiving treatment at Lam Dental Care, please select the consent box at the end of the medical questionnaire.

If you have any questions, please do not hesitate to ask a member of our team.

Thank you for your cooperation. We look forward to providing you with excellent dental care.

Sincerely,
Lam Dental Care.